

South Bristol Community Hospital



A guide to services



GP Services



GP Out of
Hours service



Day Surgery



Rehabilitation



Day
Assessment



Outpatient
Clinics



Dental
Services



Urgent Care
Centre

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Deborah Evans
Chief executive
NHS Bristol writes:

“The new hospital will be an exciting improvement in really local health services. It’s been a long journey to get to this point but the support of local people in south Bristol has been our inspiration throughout.”

South Bristol Community Hospital (SBCH) will bring hospital services nearer to the people of south Bristol. It will make diagnosis and treatment quicker and more streamlined, and reduce the need for patients to make trips into the city centre.

There will be four main organisations running clinical services within the hospital – Bristol Community Health, University Hospitals Bristol NHS Foundation Trust (with University of Bristol Dental School), North Bristol NHS Trust and BrisDoc Healthcare Services.

Let’s take a closer look at the services they will be providing.

The hospital in the community

Local people in south Bristol have told us that they want to be able to access high quality personalised care, provided locally. They have reminded us that they have campaigned for a local hospital for over 50 years and there is overwhelming support for the new South Bristol Community Hospital.

The new hospital will transform the way health care is provided in south Bristol by making services more responsive and accessible to the people who use them. The NHS in Bristol chose Hengrove Park as the location for the community hospital because it is the centrepiece for regeneration in south Bristol. The hospital is a major focal point within the Hengrove Park development, which also includes a new skills academy and a new leisure centre.

The hospital will host a variety of different facilities and opportunities for the development of a strong long term relationship with local people. For instance, the new hospital will have conference rooms, opportunities for community events, a management group with representation from local people and an artist working with local people on commissions for the hospital to develop their creative skills.

Hengrove Park Development

The new hospital is part of a larger Hengrove Park regeneration scheme for south Bristol. The Hengrove Park site may ultimately feature a range of new homes both to rent and buy; employment sites both large and small; significantly enhanced public transport; and a high quality large park.

The first phase of development will include:

- South Bristol Community Hospital
- South Bristol Skills Academy
- Leisure Centre.

Services at South Bristol Community Hospital

Urgent Care Service

Walk-in service for minor illness and injuries



Based on the successful walk-in services at Knowle West Health Park, a Minor Illness and Injury Unit (MIU) will be able to look after many cases which currently have to go to emergency departments, such as x-ray and assessment of injuries, plastering of more straight forward broken bones and the treatment and stitching of straight forward wounds.

The walk-in service has been welcomed by local people and the number of people using the service has grown steadily since it began. Moving the service to South Bristol Community Hospital and next to x-ray and GPs will mean that the service will be able to see and treat more people with more complex conditions. This new service is expected to see nearly 900 patients a week; twice that seen by the current south Bristol Walk-in Centre.

There are also plans for a fracture clinic next to the unit. Some patients with fractures will be able to have their follow-up appointments in south Bristol.

GP walk-in surgery



The 8am to 8pm GP service will offer a full range of care and treatment to registered and non registered patients on an appointment or walk-in basis, seven days a week, 365 days a year.

GP out of hours

You can get help and advice by telephone or a face-to-face consultation when your GP practice is closed. Doctors and nurses operating the GP out of hours service, run by BrisDoc, across much of Bristol will be based in the building and can be contacted by telephoning your own GP practice or 0845 121 0209.

The service is currently available from Knowle West Health Park.

Other services

Outpatient clinics



The community hospital in south Bristol will have at least 40 clinics seeing around 600 patients a week. More than 100 investigations will be carried out daily and staff will beam images directly to the Bristol Royal Infirmary for specialist advice. Highly specialised investigations and tests will still

be carried out at Bristol Royal Infirmary and other city centre hospitals, but many people referred to the community hospital will be able to have their test and get their results locally.

Patients will be able to have appointments with GPs, GPs with a special interest in certain conditions, nurses and therapists and hospital consultants. These staff will have specialist skills and training and will be able to see and investigate people with a variety of health problems. These changes will free-up highly specialised consultants for the most complicated cases and help to ensure that waiting times for everybody continue to fall.

The clinics available at South Bristol Community Hospital will

include those in a number of specialities. The final details are to be confirmed but they could include for example:

- general surgery and urology - general operations and specialist treatment of urinary and male reproductive organs
- orthopaedics - disease and injury of the bones
- cardiology - diseases of the heart
- dermatology - diseases of the skin
- gynaecology - treatment and care of female reproductive health
- general medicine and care of the elderly
- ophthalmology - assessment for cataract surgery and minor eye operations e.g. eye-lid surgery.

Day Surgery



Many operations including those needing a general anaesthetic can be done safely in a properly equipped community hospital. We anticipate about 100 procedures a week will be carried out in South Bristol Community Hospital. For the first time people in south Bristol who need day surgery will be able to have operations in a local unit.

The hospital will offer a complete package from investigation and diagnosis through to surgical treatment and follow-up. Surgery and endoscopy will be provided by teams of doctors and nurses from University Hospitals Bristol, so that patients will receive the same level of expert care as in a larger hospital setting.

Rehabilitation Service



This will transfer the hospital beds and services currently provided mainly at Bristol General Hospital and will be the base for the community services that support people at home. Bristol General Hospital has been a vital part of Bristol's health services for nearly 140 years, and South Bristol Community Hospital will replace most of the services currently provided at the Bristol General Hospital. Health and social services professionals will also work together in integrated teams to look after patients with nursing and therapy needs.

Around one in four people admitted to the new hospital for rehabilitation will be stroke patients. Patients who have had a stroke diagnosed and treated in hospitals, including Bristol Royal Infirmary, will use this transferred rehabilitation service. The care will typically be just one part of a package provided by a number of healthcare professionals within the hospital and at home.

Day Assessment Unit



This is the successor to the existing William Lloyd Day Unit at the Bristol General Hospital which provides services mainly for people aged 65 and over. The unit at South Bristol Community Hospital will continue to provide multi-disciplinary care from a range of healthcare professionals on a group and one-to-one basis, to support patients who have just been discharged from hospital and to prevent others being admitted in the first place.

Patients will use the day assessment for:

- balance problems
- help to avoid falling

- help for movement disorders
- stroke aftercare
- dementia care.



Dental Services

A wide range of dental treatments, including urgent dental care, will be provided for both children and adults. Specialist treatments will continue to be based at the Bristol Dental Hospital.

Patients will be able to book appointments themselves or they may be referred there by the dental helpline or the out of hours service. Free treatment will be provided by dental undergraduates and student dental hygienists /therapists from the University of Bristol Dental Hospital and School.

Student treatments will be supervised at all times by a team of qualified dental surgeons.

To find an NHS dentist
call the [NHS Dental Helpline:](tel:08451206680)
0845 120 6680

Monday to Friday 9am to 6pm.
After 6pm the same number can be used to contact
the dental out of hours service.

What will the hospital look like?



Senior clinicians, health managers, local people and professional estates staff have all been involved in helping to draw up the design of the hospital. The hospital will be on three floors. The outpatient services, Urgent Care Centre (minor injuries unit

and GP walk-in) and diagnostic services will be on the ground floor with the wards, rehabilitation space and day theatres on the floors above.

Substantial work has been carried out to ensure the new hospital is the right size to accommodate all the planned services. This includes taking up the option of expansion land on Hengrove Park if needed in the future. For further information on the Hengrove regeneration development please visit: www.hengrovepark.com

Location of the hospital



The hospital is well sited for the local population. Ambulance transport, public transport, cycle routes and car parking will all be coordinated to provide good access.

There will be additional and extended public bus routes to make Hengrove Park even more accessible to surrounding areas.

Further information

South Bristol Community Hospital

- Website:
www.bristolpct.nhs.uk/Patients/BHSP/SBCH/default.asp
- Telephone: 0117 900 2543
- email: helen.barrett3@bristolpct.nhs.uk
- write to:
Gemma Collings, associate director, SBCH Implementation,
Bristol Community Health, South Plaza, Marlborough
Street, Bristol, BS1 3NX

BrisDoc

BrisDoc can be contacted through your own GP practice or call the out of hours service on 0845 121 0209, website: www.brisdoc.co.uk

University Hospitals Bristol NHS Foundation Trust

<http://www.uhbristol.nhs.uk/>

Hengrove Park Development

- Website: www.hengrovepark.com
- Telephone: 0800 073 0559 (freephone)
- Write to: Sustainable Projects Team, Bristol City Council,
Brunel House, St George's Road, Bristol BS1 5UY
- email: hengrovepark@bristol.gov.uk

Getting involved

For information about getting involved in the new South Bristol Community Hospital, as a volunteer or taking part in the hospital's community activities, please see the leaflet: "Public Involvement Opportunities in the South Bristol Community Hospital". This can also be downloaded from: www.bristolpct.nhs.uk/Patients/BHSP/SBCH/default.asp

The South Bristol Community Hospital is in partnership with Bristol Community Health, BrisDoc, NHS Bristol and University Hospitals Bristol NHS Foundation Trust.

For further copies of this booklet or if you would like it in another format or language, please contact Helen Barrett on 0117 900 2543, email: helen.barrett3@bristolpct.nhs.uk

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